



A central place to report

The Office of Integrity (the Office) aims to improve how the ANU receives and manages complaints, disclosures and reports of wrongdoing. It will help you identify the right pathway and prevent serious or complex concerns from becoming delayed, fragmented or lost between University processes.

Have something you would like to raise with the Office of Integrity?

Use the [Office webpage](#) or [online intake form](#) to ask for guidance, make a disclosure, raise a complaint or report possible wrongdoing. You may identify yourself or provide anonymous information, although anonymity may limit assessment and follow-up.

Immediate danger contact 000 or Urgent campus safety contact ANU UniSafe 02 6125 2249.

What happens when you contact the Office of Integrity?

You do not need to find the right policy or University area first

Tell us what has happened and what you need. We will listen, minimise unnecessary retelling, explain your options, identify the appropriate pathway and make sure the matter has a clear owner.

Step 1: Complaint/disclosure/report received

The Office will assign a case number, and where contact details are available, acknowledge receipt.

Step 2: Triage assessment

The Office will assess the information provided to determine the connection to ANU, immediate risk to wellbeing, evidence preservation, privacy and legal duties, conflicts of interest, and who has the authority, expertise and independence to manage the complaint.

Step 3: Pathway decision

The Office will determine the correct referral pathway, what coordination across areas is required, or if the Office should retain the matter.

How the pathway is selected

Refer	Coordinate	Retain
Responsible ANU Area If another University area is responsible for managing the type of matter raised, the Office will refer it to that area and ensure there is a clear owner. The Office will monitor its progress.	External or cross-area process The Office may coordinate matters involving more than one area, or refer, notify or cooperate with police, regulators, oversight bodies or other external authorities where required.	Office of Integrity The Office may retain matters involving fraud and corruption, public interest disclosures, or where the usual responsible area has an actual, perceived or potential conflict of interest.

Step 4: Action, monitoring and communication

For referred matters, we confirm responsibility, transfer relevant information where appropriate to reduce retelling, and monitor progress.

Step 5: Outcome, closure and learning

We share what we lawfully can, record actions and referrals, and monitor any agreed restorative actions. For referred matters, Office oversight closes only when the matter has been addressed or appropriately transferred. De-identified information informs prevention and improvement.