

# How to log into ANU Insight

The ANU Insight portal is available to ANU staff while they are on campus and off-campus.

## ANU Insight user access request

The ANU Insight system is secured as it contains a range of sensitive information. As such access to Insight reports is granted on request and authorisation. To apply for access to ANU Insight please complete and return the following form (available from the Insight webpage):

- [ANU Insight user access request form](#)

## Access to Insight while on campus

While on campus the ANU Insight portal can be accessed at the following link:

- <https://insight.anu.edu.au/>

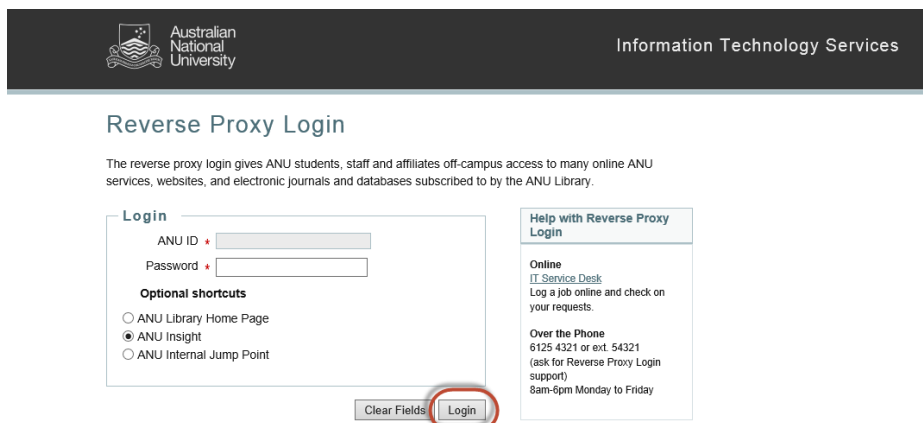
## Access to Insight off campus

The ANU Insight system utilises a range of sensitive information, as a result it is secured and requires that staff use reverse proxy login (RPL) or Virtual Private Network (VPN) while they are travelling, based in a regional office or working from home.

### The Reverse Proxy Login

The RPL is web-based and does not require the user to download software. To access ANU Insight using the RPL follow the following steps:

1. Access the reverse proxy login page at the following URL:
  - <https://login.virtual.anu.edu.au/login>
2. Enter your ANU ID and password and then select 'ANU Insight' as the 'Optional shortcut' (see image below). Your password is normally your UDS or HORUS password.
3. Select the 'Login' button.



Australian National University  
Information Technology Services

### Reverse Proxy Login

The reverse proxy login gives ANU students, staff and affiliates off-campus access to many online ANU services, websites, and electronic journals and databases subscribed to by the ANU Library.

**Login**

ANU ID \*

Password \*

**Optional shortcuts**

ANU Library Home Page

ANU Insight

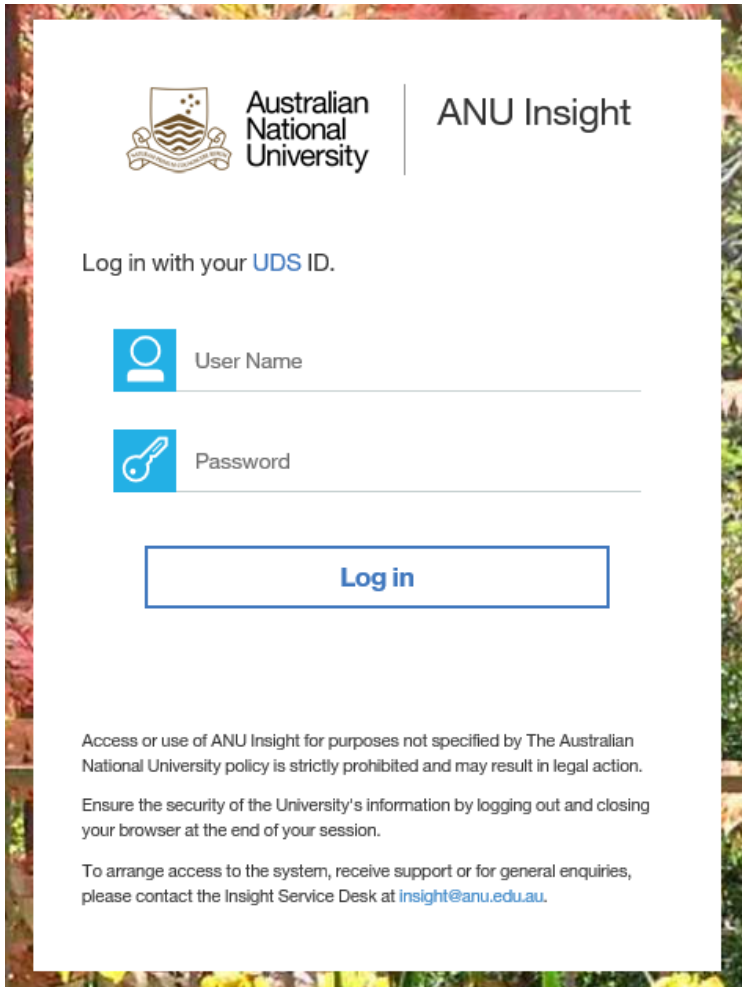
ANU Internal Jump Point

**Help with Reverse Proxy Login**

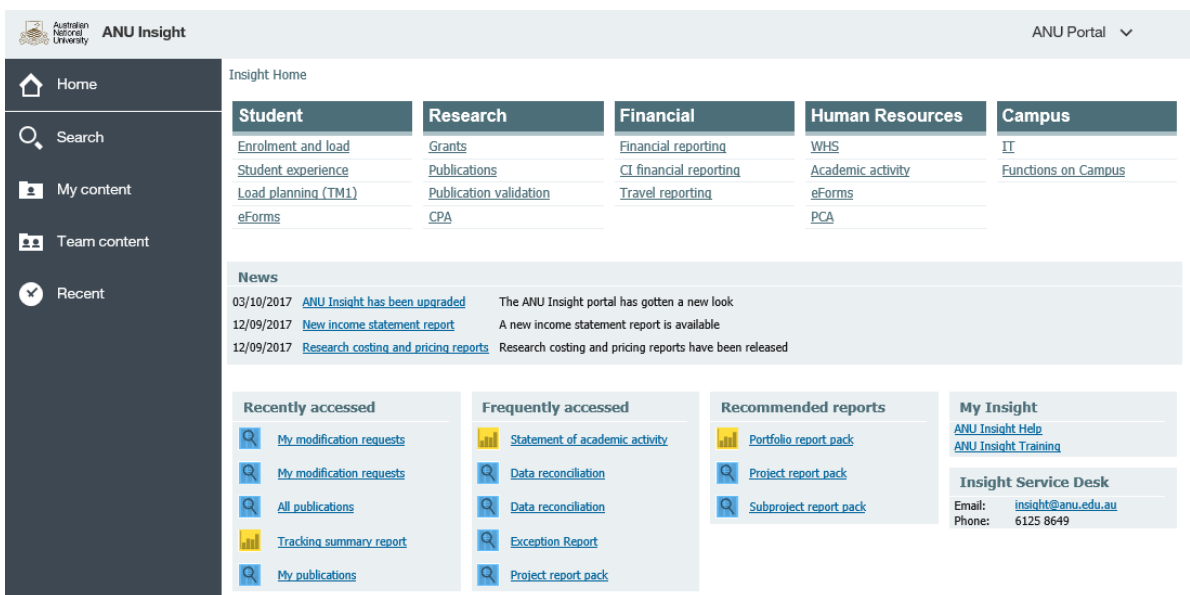
**Online**  
[IT Service Desk](#)  
Log a job online and check on your requests.

**Over the Phone**  
6125 4321 or ext. 54321  
(ask for Reverse Proxy Login support)  
8am-6pm Monday to Friday

- Now enter your UDS ID and password (see image below) for access to ANU Insight. Your password is normally your UDS or HORUS password.



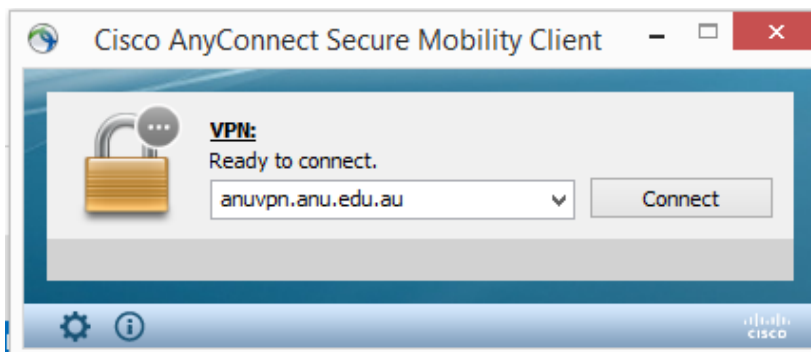
- Select your desired area of reporting from the ANU Insight portal.



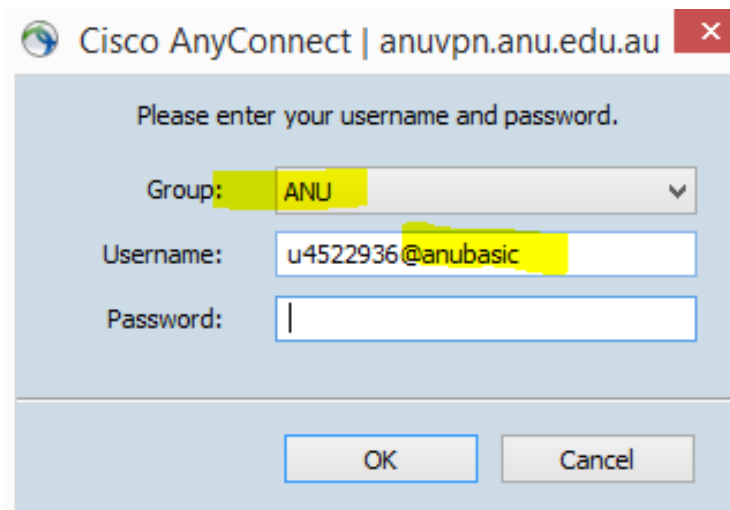
## The Virtual Private Network Login

The VPN uses software called Cisco AnyConnect that facilitates a remote connection to the University's network.

1. Download the VPN client software from the following URL:  
<https://services.anu.edu.au/information-technology/login-access/virtual-private-network-0>
2. Install and open the VPN client software, the software is called Cisco AnyConnect Secure Mobility Client and should become available in your programs list.
3. Connect to `anuvpn.anu.edu.au`



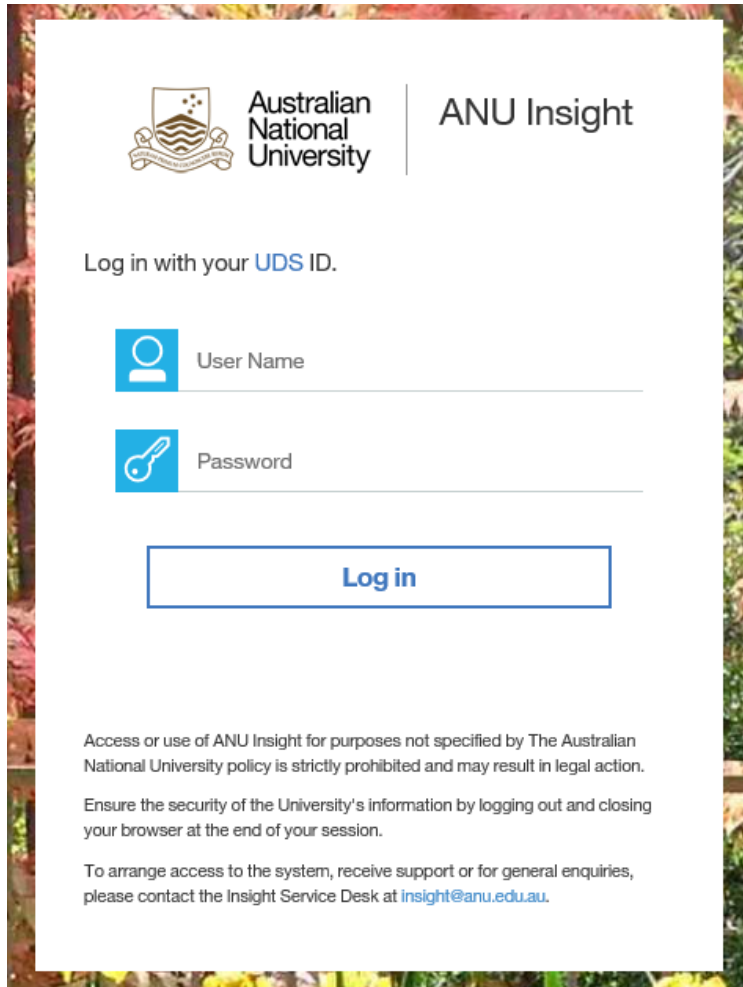
4. Set Group to ANU
5. Enter username, which is your ANU ID followed by "@anubasic" (eg. `u1234567@anubasic`)



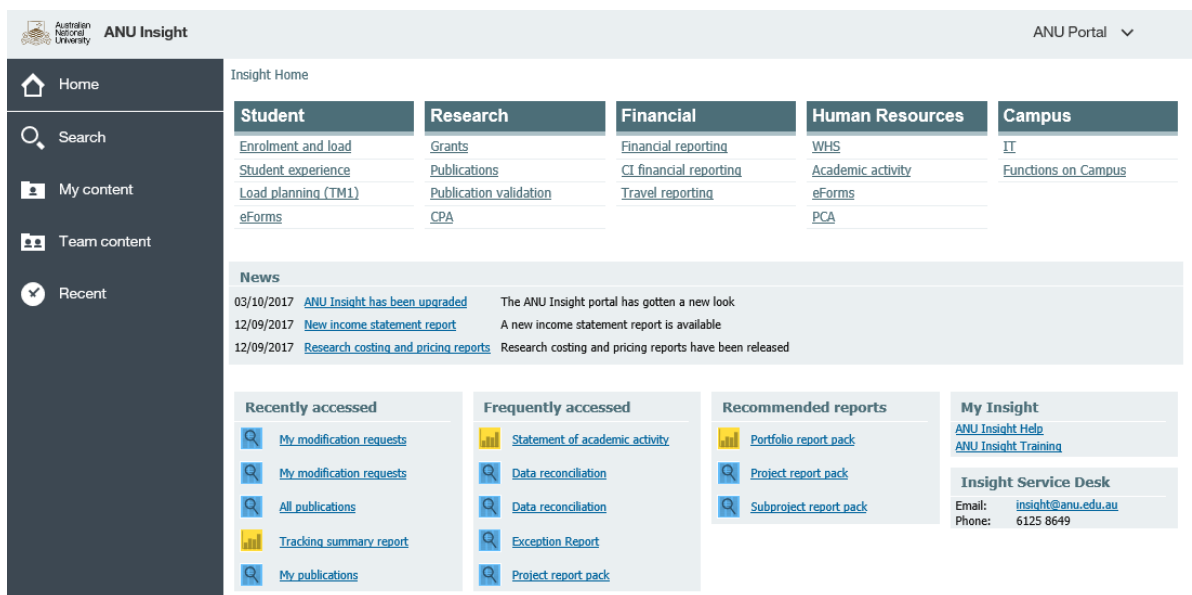
6. Enter your password this is generally your UDS or HORUS password.
7. Once connected, simply open a browser and enter the following URL.

<https://insight.anu.edu.au/>

- Now enter your UDS ID and password (see image below) for access to ANU Insight. Your password is normally your UDS or HORUS password.



- Select your desired area of reporting from the ANU Insight portal.



## Preferred Web Browsers

The ANU Insight portal is available and has been tested on a number of browsers and operating systems including both Mac and PC. The preferred browsers are Internet Explorer or Chrome. Due to performance issues, the use of other browsers (such as Safari or Firefox) is not recommended for the purposes of accessing ANU Insight reports.

## Where to get help and support

If you are still experiencing issues please contact the ANU Insight team on:

Email: [insight@anu.edu.au](mailto:insight@anu.edu.au)

Phone: +61 2 6125 8649.